

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

Serial No. .... 10/826,160  
Filing Date ..... 4/15/2004  
Confirmation No. .... 8619  
First Named Inventor..... Hua-Jun Zeng  
Assignee..... Microsoft Corporation  
Group Art Unit ..... 2168  
Examiner ..... Aaron J. Sanders  
Attorney's Docket No. .... MS1-1892US  
Title: Processing Service Requests for Product Support with Indexed and Clustered Answer Objects

To: Commissioner for Patents  
P.O. Box 1450  
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Fees will be paid by credit card through the EFS Web; however the Commissioner is hereby authorized to charge any deficiency of fees and credit any overpayments to Deposit Account Number 12-0769.

Respectfully Submitted,

Dated: 4/17/08

By:



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